



Royal Global Express Inc.

December 6, 2016

To our Valued Customers,

Earlier this year, the ocean carriers serving Alaska have filed a general rate increase (GRI) of 4.5% with the Surface Transportation Board. This increase was approved and will be made effective December 16, 2016. Revenues generated from this increase are to offset ever increasing costs of maintenance, labor, equipment upkeep, overhead and ongoing vessel improvements.

We appreciate your business and we look forward to serving you in the future. Effective January 1, 2107, Royal Global Express Inc. will implement a GRI of 4.5% consistent with that approved by the Surface Transportation Board. This is a pass through expense in support of the increasing costs of operation in this trade lane.

Royal Global Express Inc. continues to invest in infrastructure and technology to improve your visibility and access to shipments tendered to us for handling. These technology improvements allow more efficient access to your shipment data during movement, and after the shipments have delivered. We continue to offer the highest quality of service and attention to detail when handling your products in the lanes we serve. We appreciate your support and continued partnership in 2017, and in the years to come.

Thank you,

Royal Global Express Inc.