



September 14, 2012

RE: Clean Air Surcharge

To our valued customers,

On September 4, 2012 notifications were released and website updates were introduced discussing increases taking place on Monday October 1, 2012. On this date, RPM Transportation will introduce a single \$2.95 line item on each LTL invoice in an effort to offset expenses, specifically due to California Air Resources Board ("CARB") and California Cap & Trade mandates and requirements.

The parent company of RPM Transportation Inc, (RPM Consolidated Services Inc) began a more specific path towards meeting the mandates and requirements in 2011. Our efforts included the installment of fairings on trucks and trailers for greater fuel efficiency, specialized tires for trailers and tractors to increase fuel mileage, operating system upgrades to reduce out of route miles for pickups and deliveries, company-wide recycling program, motion sensor lighting fixtures at several facilities, and skylights in our warehouses to make better use of sunlight. One of our most exciting advancements during this time was acceptance into the US Government based SmartWay program endorsing and certifying our efforts to manage and reduce our ecological impact/carbon footprint through performance tracking and management. This endorsement is a successful stamp on our efforts in becoming as ecologically friendly as possible.

In 2011 and 2012, we took additional steps ahead of clean air requirements with the purchase and activation of 99 new clean diesel and 29 new Natural Gas (CNG and LNG) tractors. All of these purchases and actions reduce our collective carbon footprint year over year, and there are several more advancements in technology, physical equipment, and materials where we have opted for more "green solutions" in an effort to reduce our carbon footprint.

We are excited about these new chapters in our 27 year history, and look forward to the participation and partnership we have forged with each of our customers over the years. We are thankful for your past support, and look forward to it in the years to come. In the coming weeks we will release our newest web page addition dedicated to "Sustainability". This website will display ongoing programs and investments we are making to improve and streamline our processes and procedures. Our goals are to provide efficient, economical and ecologically friendly services, while still maintaining the highest quality service levels and lowest claims ratios in the industry.

Thank you all for your support in meeting these sustainability goals.

Sincerely,

RPM Transportation Inc.